## APPLICATION FOR UNITED STATES LETTERS PATENT

by

**JOSHUA KITE ELLEN BROWN PAT ASKEW RICKIE QUINN MARK ZICKFOOSE JAMES WOMACK GREG COWART BUTCH PFISTER TED CARLSON GARY RAY** JOE LILLIE LAWRENCE BRATTON **CAROLYN CHAMPION** JOHN KEN BREARD **BOBBY DABNEY** LYNN HORTON **GREG LAKE** WATSON DORN **ELIAS RODRIGUEZ RUSSELL T. SMITH BRIAN KENAH** 

for a

# SYSTEM AND METHOD FOR TRACKING TELEPHONE NETWORK CAPACITY AND EQUIPMENT

SHAW PITTMAN 1650 Tysons Boulevard McLean, VA 22102-4859 (703) 770-7900 Attorney Docket No.: BS01-167

1151959

# SYSTEM AND METHOD FOR TRACKING TELEPHONE NETWORK CAPACITY AND EQUIPMENT

#### **BACKGROUND**

## Field of the Invention

[0001]

The present invention is directed to the management of telephone systems.

More particularly, the present invention is directed to systems and methods for assisting in the management of several telephone network systems, devices and equipment. Even more particularly, the present invention is directed to assisting a loop capacity manager in managing specific telephone network capacities and equipment; the invention is also directed to identifying locations for marketing where certain service types are available in a shorter interval.

## Background of the Invention

[0002]

Telephone facilities are managed using a cable name and a pair range. This method originated in the days when the only facility was a copper cable which originated at the Central Office (CO). The cable leaving the CO to the north might be called cable 1, the cable to the east might be cable 2, and so on. Cable 1 might have 1800 pairs, thus it is denoted as 1: 1-1800 (or 1, 1-1800.) A customer's telephone number can then be reported as working on a particular pair such as 2: 27.

[0003]

As facility types have expanded to include digital loop carrier (DLC), fiber optic cables, and multiplexers, telephone companies have continued to use the same notation. In these cases, an attempt is made to logically name the cable. The first DLC systems were manufactured by Pair Gain, Inc., thus the naming convention for DLC systems of PG. For example, the first DLC system in a CO might be PG10, 1-

100 (a pair gain system can provide 96 lines, so the notation typically uses a range of 1-100 for the sake of simplicity.) Multiplexers are used in the local loop to convert fiber optic signals to DS-1 copper services. These DS-1 facilities are managed with a cable name of MD for multiplexer derived and an appropriate pair range.

[0004]

More specifically, Figure 1 depicts a typical telephone network including a first central office 10 that is connected, via connection pathway 11, to a second central office 12. Communication pathway 11 is of a known character and might comprise copper cable, fiber optic cable or radio frequency connectivity, or combinations of these mediums. Central office 12 (and likely 10, as well) includes a multiplexer/demultiplexer (MUX) 15 such as an OC-3 multiplexer or MUX, which might be operable to, for example, convert 3 DS-3 service lines into 84 T-1 or 84 DS-1 service lines, and vice versa.

[0005]

MUX 15 is typically connected, via fiber optic cable 17, to a remote terminal (RT) 20 that houses a digital loop carrier (DLC) system or pair gain (PG) device 22 that is operable to convert DS-1 service levels to DS-0 service levels. Commercially-available pair gain devices are, for example, operable to convert between 4 DS-1 service lines and 96 DS-0 service lines.

[0006]

The resulting individual DS-0 lines are typically connected, or fed, to a cross connect or cross box 25, via a feeder cable 24 that includes a plurality of copper pairs. In a typical telephone network, cable 24 might have anywhere from 1-1800 pairs of twenty-two, twenty-four or twenty-six gauge twisted pair copper wire.

[0007]

The other side of cross box 25 (the right side in Figure 1) is connected to a distribution cable 27, which also includes a plurality of copper wire pairs that are

used, respectively, to service individual customers 30a, 30b, 30c, 30d. Some customers 30 will have the need for several telephone lines to furnish combinations of, e.g., telephone service, computer modems, fax machines, ISDN, T1, ADSL, etc. Such customers will thus require more that one twisted pair of copper wire. Cross box 25 is thus used to connect customer lines 29a, 29b, 29c, 29d to the appropriate DS-0 service line made available via feeder cable 24.

[8000]

In many cases central office 12 can be connected directly to cross box 25 via copper cable 32, thereby bypassing a separate remote terminal. In such a case, the central office itself might include the functionality of the remote terminal including the pair gain device.

[0009]

As can be readily appreciated by those skilled in the art, managing the network and equipment shown in Figure 1 and described above can be daunting. Typically, a loop capacity manager (LCM), i.e., the manager responsible for the "local loop," is responsible for (i) keeping track of network capacities, equipment capacities and physical plant, (ii) determining whether bottlenecks are occurring or whether shortages are about to occur and (iii) proposing or preparing a plan of action for alleviating any such bottlenecks or shortages.

[0010]

Telcordia, Morristown, NJ, is one manufacturer of telecommunications management software that captures various pieces of information that describe the several aspects of the local loop in an attempt to aid LCMs in managing the telephone network. One Telcordia product, commonly known as LFACS (Loop Facility Assignment Control System), which is used by most of the regional bell operating companies (RBOCs), functions as a database of record for all local loop services by

storing information about each of the service levels in the local loop including direct customer DS-1 service, "plain old telephone service (POTS)," and even party line service that still may be available in rural areas.

[0011]

However, LFACS, by itself is limited in its ability to provide all of the information that may be necessary for an LCM to effectively manage the local loop. Specifically, LFACS includes only assignment data in the form of cable name and pair range. There is no information in LFACS that describes equipment.

[0012]

To keep track of equipment, such as MUX's, SLCs and DLCs, RBOCs maintain several databases that capture equipment information. However, such databases typically do not also contain assignment data. That is, although an LCM might have access to both a database such as LFACS and another database that stores equipment information, the two databases are not tied together in any meaningful way. Indeed, it is often the case such databases are maintained by different entities, which causes the databases to be inconsistent with respect to each other.

Accordingly, it is very difficult for an LCM to take advantage of the available information to conduct his local loop management function.

[0013]

In addition to the foregoing, the desire for increased bandwidth has skyrocketed in the past decade. This has resulted in customers gaining direct access to DS-1/T-1 and higher data rate service lines, rather than only DS-0 service lines. As a result, LCMs have also been recently tasked with managing these lines as well.

[0014]

Further, Digital Service Line (DSL) demand has also increased significantly in the past several years. Tracking and managing DSL usage is also typically the

responsibility of the LCM. However, current management tools are insufficient for managing ADSL as a part of the entire telephone network.

#### **SUMMARY OF THE INVENTION**

[0015]

The present invention is directed to a system and method for assimilating information from disparate information sources. More specifically, the present invention taps into sub-components of several telecommunications systems, including but not limited to LEIS and CBM (a backup mechanism for TIRKS available from CBM Information Systems, Little Rock, AR,), and extracts selected pieces of information so that telecommunications equipment in the local loop can be organized by wire center and location and so that information concerning usage data of equipment slots and ports can be easily examined or compared to one another.

[0016]

A goal of the present invention is to present the extracted and assimilated data to a user via a graphical user interface and/or world wide web interface.

[0017]

At a very high-level, the process in accordance with the present invention comprises extracting data from certain tables in LEIM and LEAD (sub-components of LEIS) and CBM porting the data over to an Oracle database, performing data summary routines, and presenting the data through a graphical user interface. In a preferred embodiment, temporary tables are provided in which the summary routines are performed. Separate tables are populated to support the graphical user interface. The present invention, also referred to herein as Facility Assignment Specialist (FAS), addresses the following fundamental problems: determining the availability of DS-1's at on-premises muxes, making that information available to customers,

[0018]

comparing data from several systems and planning and analyzing information from the several databases and information sources.

[0019] In this regard the present invention provides:

- 1) a means for determining the availability of certain services (e.g., DS-1 services) at select locations and making that availability information known to a particular set of wholesale customers, thereby allowing those wholesale customers to order these services and have them installed in a shorter period of time than they would otherwise be possible.
- 2) graphical presentation of data (iView)
- 3) comparison of LEAD and LEIM data for DS 1 ports (iView)
- 4) a means of comparing that data residing in, for example, LFACS/LEAD, LEIM, and TIRKS databases and presenting it to a user as needed.
- 5) A simple GUI for running reports based off of LEAD data to determine cross box and RT site exhaust and utilization.
- 6) Tools for creating, storing, and publishing relief plans.

[0020]

ASIP (automated short-interval provisioning) functionality, which is preferably employed as the means for determining the availability of certain services, arose out of a need to improve service to wholesale (or access) customers. Access customers are willing to pay more for a service if they can receive a guarantee that the service will be available by a certain date. Many access customers desire service at locations where service (typically DS-1/T1) is readily available. RBOCs therefore need a means of monitoring those locations, determine which locations have available capacity, and presenting that information to the customer service representatives who serve the access customers in a manner which does not unnecessarily burden the customer service representatives.

[0021] Using the present invention, planners, i.e., LCMs and others, can view Central Office (CO) or individual Remote Terminal (RT) information including:

Location Information:

General (address, Alarm Wiring Figure - AWF, when it was placed, etc.)

MUX capacity (T1s a available, T1s working, total T1s)

ADSL capacity (available, working, total)

Individual pieces of equipment at the location

Equipment Information (All fields from Equipment table in LEIM)

**Equipment IDs** 

Bay, Unit

SCIDs, TIDs

**HECI Codes** 

Slot information

Circuit Identifier Information from each application (LEAD, TIRKS)

**System Information** 

[0022]

In addition, color-coded capacity indicators displayed in the GUI simplifies identifying "trouble spots". Also, for muxes, the present invention provides easy navigation to other nodes within a ring topology. Still further, the present invention preferably incorporates pictures of individual Remote Terminals, including casements, cabinets, equipment and cards for equipment, whereby a visual cue of the equipment can aid a LCM to recall the type of equipment for which data is being displayed.

[0023]

It is therefore an object of the present invention to provide a system and method for assimilating information from several databases to provide useful analytic tools for telephone network managers.

[0024]

It is also an object of the present invention to provide a system and method for providing an intuitive graphical user interface that presents information about telecommunications equipment, slots, and locations is an intuitive fashion.

[0025]

It is also an object of the present invention to provide a system and method for extracting telecommunications information concerning the local loop and the interoffice connections from legacy computer databases and systems and porting the extracted information to a user-friendly environment.

[0026]

It is still a further object of the present invention to provide a system and method for providing information about the outside plant of a telephone network that is arranged, at least initially, by wire center.

[0027]

It is also an object of the present invention to provide a system and method for providing local loop managers with tools to manage the various telecommunications facilities for which they are responsible.

[0028]

It is also an object of the present invention to provide a system and method for determining which locations have sufficient facilities available for particular service types and, upon a request for service from certain customers, return to the user information as to the availability of that service.

[0029]

These and other objects of the present invention will become apparent upon a reading of the following detailed description in conjunction with the associated drawings.

## BRIEF DESCRIPTION OF THE DRAWINGS

[0030]	Figure 1 is a schematic diagram of a conventional telephone network.
[0031]	Figure 2 is a schematic diagram of how a regional bell operating company
	(RBOC) can be broken down.
[0032]	Figure 3 is a schematic diagram of an exemplary data extraction process in
	accordance with the present invention.
[0033]	Figures 4-12 depict the relevant LEIS tables, variable fields and sizes of fields
	to the present invention.
[0034]	Figures 13-15 depict possible deployment configurations of muxes that are
	accounted for by the present invention.
[0035]	Figure 16 shows the relationship among the temporary tables that are
	employed by the present invention.
[0036]	Figures 17-25 respectively depict preferred formats for each of the temporary
	tables in accordance with the present invention.
[0037]	Figure 26 shows the relationship between another set of tables used to
	assimilate information from the several temporary tables in accordance with the
	present invention.
[0038]	Figures 27-31 depict each of the tables shown in Figure 26 in more detail.
[0039]	Figures 32-36 illustrate how each of the tables of Figures 27-31 are populated
	in accordance with the present invention.
[0040]	Figures 37-41 show tables used for implementing the several data views
	contemplated by the present invention.

[0041] Figures 42-47 illustrate exemplary graphical user interface display screens in accordance with the present invention.

[0042] Figure 48 demonstrates a particular application of TIRKS processing in accordance with the present invention.

#### DETAILED DESCRIPTION OF THE INVENTION

[0043]

The present invention will now be described in the greater detail using BellSouth Telephone (BST) as specific example. However, those skilled in the art will appreciate that the present invention is applicable to any regional bell operating company (RBOC), local exchange carrier (LEC) or competing LEC (CLEC) or any other telecommunications service provider that needs to manage telecommunications facilities. The present invention comprises several components that are aggregated to provide meaningful information to a loop capacity manager (LCM). In a preferred embodiment of the present invention, a user friendly graphical user interface (GUI) is made available to a user. This GUI and underlying systems and methods is sometimes referred to herein as "iView" (Inventory View), which is an actual implementation of the present invention.

[0044]

The following description is divided into the following sections:

- 1. Overview A brief overview of the areas within BellSouth affected by iView.
- LEIS Requirements This section describes the requirements needed to gather data from the LEIS database.
- 3. Interface Specifications This section explains the interface between the LEIS system and the Oracle database which provides the data for iView.

- 4. Oracle Requirements This section reviews the database structure needed to power iView including size and structure of the tables, views, and the business rules for the underlying data source.
- 5. iView Graphical User Interface This section describes the iView GUI functionality and what information is conveyed to the user.
- TIRKS matching This section describes how data in TIRKS, CBM and LEIM and LEAD is reconciled
- 7. Crossbox tracking This section describes tracking feeder-distribution interfaces (FDI.

#### 1. OVERVIEW

[0045]

The present invention is mainly concerned with the part of the LEC (Local Exchange Carrier) telephone network that is physically located outside of telephone company buildings. This includes cables, conduits, poles and other supporting structures and certain equipment. Generally speaking, outside plant includes the local loops from the LEC's switching centers to the customers' premises, and all facilities which serve to interconnect the various switches (e.g., central office and tandem) in the carrier's internal network. Dedicated outside plant comprises local loop facilities which are dedicated from the switching center to the customer's premises.

## **BST Hierarchy**

[0046]

Referring to Figure 2, Bellsouth's network is (as are other typical telephone networks) divided into logical areas and sub-categories therein. The hierarchy is:

 9-state BellSouth region (Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee)

- The 9-state region is broken down into state/NVP (Network Vice President).

  These areas are geographically divided by each state with the exception of Florida which is divided into North Florida and South Florida.
- Each state is broken down into districts. There are a total of 38 districts in BellSouth.
- Each district is broken down into wirecenters. There are approximately of 1600 wirecenters in BellSouth.
- Each wirecenter is broken down by location. One location is the central office (CO), which supplies service to remote terminals (RTs). The relationship between locations is one CO to many RTs
- At each location, there is equipment.
- Certain pieces of equipment can be further broken down into slots.

## Planning and Provisioning

[0047]

The planning and provisioning process is handled primarily by a group of LCMs. As previously explained, the LCMs' responsibilities include (but are not limited to):

- Planning and providing facilities (circuits, equipment, capacity) for service to potential customers within a given wirecenter;
- Maintaining knowledge of equipment inventory and technology of that equipment within an assigned wirecenter; and
- Budgeting and forecasting for their wirecenter.

#### Databases

[0048]

Much of the data that LCMs use in their day-to-day planning is kept up in various databases. They use this data to run reports and analyze possible trouble areas or potential growth areas. One system of databases is the well-known LEIS

(Loop Electronic Inventory System) system, available from Telcordia, Morristown, NJ. The LEIS system is a versatile decision support system that is used by field and staff engineering operations for the daily planning and design of the outside plant network. It is a software system that uses the UNIX SVR4 operating system and the Ingres 6 database manager which allows the user to create programs and to manipulate data to custom build reports based on specific planning and design needs. Within LEIS are two large databases known as LEIM (Loop Electronic Inventory Module) and LEAD (Loop Engineering Assignment Data).

[0049]

LEIM is a module of the LEIS System used to inventory Loop Electronics (LE) sites, equipment, plug-ins, connections and systems. The LEIM module contains data related to digital loop carriers (DLC), loop multiplexers (MUX), optical fiber systems and other loop electronics. It shares data with other LEIS application modules in order to produce administrative reports, inventory reports, utilization reports, and to support the design, planning, budgeting, ordering, and forecasting of loop electronics equipment.

[0050]

The Loop Engineering Assignment Data (LEAD) module of the LEIS system is used by the outside plant engineer to support the planning and design of the local loop. The Loop Facilities Assignment and Control System (LFACS) is the component of the Facility Assignment and Control System (FACS) that inventories outside plant facilities and provides mechanized assignment capabilities for those facilities. The LEAD database is created or refreshed by taking an extract from LFACS and loading it into LEAD to create a relational database. Software extracts data from LFACS on a wire center basis and passes the data to LEAD.

#### 2. LEIS REQUIREMENTS

A significant function of the present invention, or iView, is to provide data to the users (namely LCM and managers) from LEIS databases, LEIM and LEAD.

Although LEIM and LEAD are excellent for storing the data, as legacy systems, they are not particularly user-friendly. iView provides the necessary routines and "back office" functionality necessary to provide relevant data in a "point-and-click" user-friendly GUI.

## Data Extract

[0052]

[0051]

Referring to Figure 3, a data extract script is placed in the /apl/local/leim/bin directory on one or more LEIS machines. The script extracts data from nine tables (described below), compresses the data into nine flat files, tars the nine files into one file (i.e., uses the "tape archive" command in UNIX to obtain a desired data format) and then FTPs the data to an Oracle Unix machine, which runs various stored procedures, which are explained in more detail later herein. In a preferred implementation, the script is placed in a cron and run automatically. A client machine, running the Microsoft Windows operating system, accesses the Oracle Unix machine using the well-known Open Database Connectivity (ODBC) protocol. An attachment to this document demonstrates another means of performing this task by connection directly to the LEIS machines.

[0053]

The tables that data is extracted from comprise: Connection, Equipment,

I Sysconn, Location, Slot, Support Pair, and System from the LEIM database and

Pair and Loop from the LEAD database. Only a few fields of data are selected from the Pair and Loop tables and all fields are selected from the remaining tables. An additional Wirecenter (wc) field is appended to each record on every table. This Wirecenter field serves as a major identifier for records in the Oracle database. Figures 4-12 depict the tables, variable fields and sizes (according to the LEIS system), and descriptions of each field that is extracted for the purpose of running iView.

## 3. Interface Specifications

[0054]

This section describes the interaction from the tables in LEIS and the Oracle database where iView receives its data. Mainly, the interface specifications describe the file(s) of extracted data (size, records, nomenclature, etc.). The first step is to extract the data from the tables shown in Figures 4-12. This data is preferably packaged into pipe-delimited ("|") flat files which have the following nomenclature: Iview.wctrclli.tablename

[0055]

The flat files are published to a directory on the LEIS machine ("/tmp') where the following steps occur. The flat files are compressed (using: compress *filename*) and have the following structure: Iview.wctrclli.tablename.Z

[0056]

The compress command automatically adds the .Z extension. After being compressed, they are then "tarred" (tar cvf FileToCompressInto FileThatIsBeingCompressed) and have the following name: iview.wctrclli.tar

[0057]

After being tarred, the tar file is transferred via File Transfer Protocol (FTP) to the Oracle file server (a machine running the UNIX OS). The path that the files are [0059]

transferred into (on the Oracle UNIX machine) is /bto/appl/fas/iview. Once in the Oracle UNIX environment, steps are taken to unpackage the flat files.

[0058] The first step is for the table of contents for the tar file to check for all nine files. Once the check for the files is complete, the tar file untars and then uncompresses. At this point, every file is preferably stored in a directory to load into the Oracle database tables.

The table below shows an exemplary maximum number of records that are loaded into the Oracle database at any given time, based on the assumption that six wirecenters worth of data will be loaded consecutively during this process. In an actual implementation of the present invention, the total maximum number of records loaded onto the server at one time is approximately 6,591,960. Of course, this number will change depending on the implementation.

<u>Table</u>	Total Records
Connection	454,291
Equipment	6,188
I_Sysconn	167,614
Location	636
Loop	8,257
Pair	67,093
Slot	390,280
Support_Pair	2,511
System	1,790
Total	1,098,660
Six cons.	6,591,960
WC	

#### 4. ORACLE DATABASE REQUIREMENTS

#### **Business Rules**

[0060]

There are "batches" of updates that preferably occur on the database. In a preferred embodiment all the data is loaded into temp tables, which are replicas of the master LEIM tables. Therefore, nine temp tables (tmp\_Tablename) are set up for SQL Loader scripts to load the data into. Once the data is loaded into the temp tables, the following batches of stored procedures preferably occur:

- 1. Update Cable information in the Slot table (both CO and RT equipment)
- 2. Update PG Pair information in the Equipment table.
- 3. Update Test Pair information in the Equipment table.
- 4. Update ADSL information in the Slot table.
- 5. Update T1 information in the slot table.
- 6. Delete the old data for a particular wire center from the master tables and replace it with the updated data from the temp tables and procedures.
- 7. Remove the data from the temp tables.

[0061]

Stored procedures are preferably created based on the following business rules. Six extra fields are added to the Location table for update by the stored procedures, namely, availableT1s, activeT1s, muxcap, adslcap, adslavail, and adslwkg.

#### T1 Update

[0062]

T1 summary information is gathered from the cables, which are appended to the slot table's data. (Md stands for multiplexer derived, thus cable names which begin with md originate at a multiplexer.) To understand the counting method, the following is a brief synopsis of naming conventions and practices.

[0063]

There are two main configurations for muxes (or muldems) in the field. They can either be asynchronous muxes or SONET muxes. Asynchronous muxes are on a

point-to-point topology; for every md cable in the CO, there is only one corresponding md cable at an RT. Therefore, in terms of a naming convention, the CO and RT can share one md cable name. All md cables appear in the connection table. For example, a CO mux is named coddm1000#0001 with md cable mda1234. Based on this naming convention, the RT site where the corresponding mux is has to be rt1234a. The RT mux will be named something like rt1234addm1000#0001 and should have md cable named mda1234 as well. See Figure 13.

[0064]

It should be noted that some SONET muxes can be built in as asynchronous muxes on a point-to-point configuration. The same rules apply to these muxes (sharing an md cable name) and should be treated as asynchronous muxes.

[0065]

SONET muxes use a ring topology. This means that for every CO mux, there is one or more corresponding RT mux. The md cable name for the CO mux is different from the md cable name of the RTs. Referring to Figure 14 as an example, a CO mux is named codm203#2010 with md cable md2010. All RT mux cable names have increasing numbers starting with the first one added to the ring. So the first RT mux added to the ring will have a name like rt1234adm203#2011 and should have cable name of md2011. The second mux added to the ring will have a cable name of md2012, and so on. The general similarity between all SONET muxes is that their cable names are same when the last digit is trimmed (md201\*). Generally, practice restricts the amount of muxes on a ring to no more than 10.

[0066]

In addition to the previous example, another scenario must be taken into account. For OC3+ muxes, there is a chance that multiple muxes could reside in the CO on the same ring.

[0070]

[0071]

Example: CO mux<sub>1</sub>: codm203#2010 with md cable: md2010 RT mux: rt1234adm203#2011 with md cable: md2011 CO mux<sub>2</sub>: codm203#2014 with md cable: md2014

[0067] Also, there is a very good chance that multiple muxes reside at one location.

Therefore, when calculating md availability, capacity and working, ALL muxes must be taken into account for that site. See Figure 15.

[0068] Noting the previous two examples, in calculating the T1s, the following rules are obtained:

[0069] T1 mux capacity is the count of mux ports that have md cables associated with them at a given location (a distinct locid in the location table).

T1s working are the count of how many circuits are currently working at a given location (a distinct locid in the location table). A circuit can exist in LEIM as a System ID or in LEAD as a Circuit ID. If either or both are present on a given port, count it as ONE working T1. For asynchronous muxes, the CO and RT should have the same T1s working (and these circuits should be working on identical ports). For SONET muxes, these numbers may or may not be equal at the CO and RT.

T1s available are obtained differently depending on the type of mux. For asynchronous muxes, this number is the same whether the CO or RT is being calculated. Taking the capacity and subtracting working T1s calculates available T1s. For SONET muxes, the number of available T1s is dependent on the CO mux because an RT mux can only provision:

- a. a maximum of T1s the CO is able to provision, or
- b. however many circuits are available at the RT whichever is smaller.

[0072] Example: One CO mux with three RT muxes. The CO provisions all 84 T1s to the three RT muxes evenly (28 each). Although each of the RT muxes still have 56

[0074]

[0075]

[0076]

available ports, the CO mux that feeds it is exhausted and therefore the RT mux can not receive anymore service.

[0073] It is noted that md cables have both a transmit and receive pair. A T1 is half of the total md cable and pairs for a given md. So, 168 md cable and pairs is the equivalent of 84 T1s (112 md cable and pairs equals 56 T1s).

## ADSL Update

ADSL information is calculated from a count on the mr cables for each adsl piece of equipment at a given location. The mr cables can be found in the pair table and on the from equipment in the connection table (with no equipment in the toequip side). Counting of adsl information is done as follows:

Adsl capacity is a count of pairs for any adsl piece of equipment (has a cable like mr\*) for a given location (a distinct locid in the location table).

Adsl working is a count on how many mr cables are being utilized (has a circuit associated with it in the loop table) at a given location (a distinct locid in the location table).

[0077] Adsl available is a count of capacity minus working for mr cables at any given location (a distinct locid in the location table).

#### LEIS Extract Files

[0078] The LEIS system provides a group of 9 extract files for a wire center when that wire center is refreshed from LFACS on a monthly basis, for example. As already mentioned, these files are preferably "pipe" delimited text files extracted from 9 LEIS tables. Each file is preferably loaded to a temporary table. Figure 16 shows

the relationship among the temporary tables generated. Figures 17-25 respectively depict preferred formats for each of the temporary tables. As can be seen, each temporary table has the WC CLLI Code added so that it can be used for multiple wire centers at the same time. The LEIM WC CLLI is used and is derived from the file name.

[0079]

The information stored in the temporary tables of Figures 17-25 is subsequently further rearranged into yet another set of tables that are associated with one another in accordance with Figure 26. The new set of tables is shown if Figures 27-31. Figures 32-36 illustrate, along with the following description, how each of the tables of Figures 27-31 are populated for purposes of the present invention.

[0800]

Referring first to Figure 32, most of the desired data is pulled directly from the corresponding temporary table. Additional procedures determine the MUX capacity, DS1 Availability and DS1s working or assigned for each equipment Location, and determine the ADSL capacity, ADSL Availability and ADSLs working or assigned for each equipment Location.

The following are preferred logic requirements:

- a) The Ship\_City\_St field in the Location table needs to be updated to 'adsl' for any pieces of equipment that are ADSL.
- b) Do not count any slots that have "tadm" in the Function column of the SLOT table. These are special circuits (usually on a muldem that is DS3) and do not count in T1 capacity.
- c) Count of ADSL is not done in the Slot table. Based on the model that LEIM uses, there is only one slot for every four circuits (and therefore counting circuits in the slot table is not valid). In other words, a mini-ram has two low speed slots, but eight available circuits for provisioning (capacity).

```
STEP 1:
For each row in the LOCATION table for WC CLLI being processed:
Set Counters = 0
Select all rows from EQUIPMENT where EQUIPMENT.location id =
LOCATION.location id
      For each row selected in the EQUIPMENT table:
             Update LOCATION.Ship City St to 'adsl' where Equipid like
             '%amr08%', '%amr48%', '%ad096%', '%ad144%', or '%ad192%'
             Select all rows from SLOT where SLOT.equipment id =
             EQUIPMENT.equipment id
             For each row from SLOT selected, count the following:
             If SLOT.cable like "md%"
                   Then If SLOT.function <> "tadm"
                          Counter MUXcap = Counter MUXcap + 1
                                If T1Status = 1
                                Then Counter ActiveT1s = Counter ActiveT1s + 1
                                Else
                       Else
             Else if SLOT.cable like "mr%"
                Then
                   Select all rows in the TMP CONNECTION table where
                   TMP CONNECTION.cable = SLOT.cable
                   For each row from TMP_CONNECTION selected, count the
                   following:
                   Counter ADSLcap = Counter ADSLcap + 1
                          If TMP LOOP.Loop is not null where
                          TMP LOOP.LoopID = TMP PAIR.LoopID (where
                          TMP PAIR.Cable = CONNECTION.Cable AND
                          TMP PAIR.pair = CONNECTION.pair)
                          Then Counter ADSLwkg = Counter ADSLwkg + 1
                          Else
                   Next TMP CONNECTION
                Else
             Next SLOT
      Next EQUIPMENT
Set LOCATION.muxcap = Counter MUXcap
Set LOCATION.activet1s = Counter ActiveT1s
Set LOCATION.availablet1s = muxcap - activet1s
Set LOCATION.adslcap = Counter ADSLcap
Set LOCATION.adslwkg = Counter ADSLwkg
Set LOCATION.adslavail = adslcap - adslwkg
Next LOCATION
```

STEP 2:

Now that values have been recorded for all LOCATION entries in the wire center, the DS1 Availability has to be checked for SONET rings. The Availability on the ring may be limited by the Availability in the CO. If that is the case, the Availability at the RT Locations must be updated to be that of the CO. To do this, the MUXes on a ring must be identified and tagged as CO or RT. Then the Availability at the RT Location must be limited to the Availability at the CO Location. The MD Cable name is used to determine MUXes on the same ring and the LEIM Equipment ID is used to determine whether it is a CO or RT MUX. Therefore the logical process is to:

- Identify all non-CO Locations.
- For each non-CO location determine each Ring
- For each Ring determine its CO counterpart(s) and sum CO Availability for a Location
- Then limit Location Availability based on CO sum.

For each row in the LOCATION table for WC\_CLLI being processed:

Set Counters = 0

Get a list of MUXes (Cable) via join from LOCATION to EQUIPMENT based on Location\_ID and EQUIPMENT to SLOT based on Distinct Equipment\_ID and Cable where Cable like "md%" and length = 6 and Equipid not like "co%".

For each Cable select list of SLOT rows where SLOT.equipid like "co%" and SLOT.cable like (first 5 characters of Cable from list) [ex:

SLOT.cable like "md201%" would get md2010 and maybe md2014]

For each row from SLOT selected, count the following:

 $Counter\_MUXcap = Counter\_MUXcap + 1$ 

If T1Status = 1

Then Counter\_ActiveT1s = Counter\_ActiveT1s + 1

**Next SLOT** 

Next Cable

Counter\_Avail = Counter\_MUXcap - Counter\_ActiveT1s If LOCATION.availablet1s is greater than Counter\_Avail Then set LOCATION.availablet1s = Counter\_Avail

**Next LOCATION** 

[0081] In the foregoing procedure it is assumed that Synchronous MUX rings always

have a 6 character cable name in format: aannnn.

[0082] Figure 33 is populated as shown with the following qualifications:

- 1. Location\_ID from LOCATION where EQUIPMENT.wc\_clli = LOCATION.wc\_clli and EQUIPMENT.locid = LOCATION.locid.
- 2. This column is populated only on rows where CATEGORY = 'RT'.

  Logic to populate:

Select CABLE and PAIR from TMP\_CONNECTION where TMP\_CONNECTION.wc\_clli = EQUIPMENT.wc\_clli and TMP\_CONNECTION.fromequip = EQUIPMENT.equipid and TMP\_CONNECTION.cable like "pg%".

This will return multiple rows.

Select the lowest numeric Pair (lopr) and the highest numeric Pair (hipr).

Concatenate into a string = (cable):(space)(lopr)-(hipr) and insert into PGPAIRS.

3. This column is to be populated only on rows where CATEGORY = 'RT'.

Logic to populate:

Select CABLE and PAIR from TMP\_SUPPORT\_PAIR where TMP\_SUPPORT\_PAIR.wc\_clli = EQUIPMENT.wc\_clli and TMP\_SUPPORT\_PAIR.Equipid = EQUIPMENT.Equipid.

This may return multiple rows. If so select the first Cable and Pair returned.

Concatenate into a string = (cable):(space)(pair) and insert into TESTPAIRS.

[0083]

Figure 34 is populated as shown with the following qualifications:

- Equipment\_ID from EQUIPMENT where SLOT.wc\_clli = EQUIPMENT.wc\_clli and SLOT.equipid = EQUIPMENT.equipid.
- 2. Repeat step two twice—once for FROMEQUIP and once for TOEQUIP

Update SLOT where TMP\_CONNECTION.wc\_clli = SLOT.wc\_clli and

TMP\_CONNECTION.fromequip = SLOT.equipid and

TMP\_CONNECTION.fromshelf = SLOT.shelf and

TMP\_CONNECTION.fromslotlo = SLOT.slot

and TMP\_CONNECTION.cable like 'm%'

Set SLOT.cable = TMP\_CONNECTION.cable, SLOT.lowpair = lowest numeric

TMP\_CONNECTION.pair, SLOT.hipair = highest numeric

TMP\_CONNECTION.pair.

Update SLOT where TMP\_CONNECTION.wc\_clli = SLOT.wc\_clli and TMP\_CONNECTION.toequip = SLOT.equipid and TMP\_CONNECTION.toshelf = SLOT.shelf and TMP\_CONNECTION.toslotlo = SLOT.slot and TMP\_CONNECTION.cable like 'm%'

Set SLOT.cable = TMP\_CONNECTION.cable, SLOT.lowpair = lowest numeric TMP\_CONNECTION.pair, SLOT.hipair = highest numeric TMP\_CONNECTION.pair.

Note: "md" cables will have 2 pairs for each Slot. Example, MD2020, pairs 1 and 2. This process adds the Cable, Lowpair, and Highpair to the SLOT table from the TMP\_Connection table. The other type of "m%" cable is an "mr" cable for ADSL. These will only have 1 pair.

3. After Cable and Pairs are populated, then load Circuitid and Terminal from TMP LOOP table.

Join SLOT to TMP\_PAIR where SLOT.wc\_clli = TMP\_PAIR.wc\_clli and SLOT.cable = TMP\_PAIR.ca and SLOT.lowpair = TMP\_PAIR.pr and then join TMP\_PAIR to TMP\_LOOP where TMP\_PAIR.wc\_clli = TMP\_LOOP.wc\_clli and TMP\_PAIR.loopid = TMP\_LOOP.loopid. Update SLOT.circuitid = TMP\_LOOP.loop and SLOT.terminal = TMP\_LOOP.term.

4. SYSTEMID is populated from the TMP\_SYSCONN table.

Select CONNID from TMP\_CONNECTION where TMP\_CONNECTION.wc\_clli = SLOT.wc\_clli and TMP\_CONNECTION.fromequip = SLOT.equipid and TMP\_CONNECTION.fromshelf = SLOT.shelf and TMP\_CONNECTION.fromslotlo = SLOT.slot and TMP\_CONNECTION.cable like 'm%'.

Update SLOT.systemid = TMP\_SYSCONN.sysid where TMP\_SYSCONN.connid = selected CONNID and TMP SYSCONN.wc clli = SLOT.wc clli.

The above system information is partially incorrect for DISCS systems. DISCS systems have both an F1 AND F2 system number (at a RT). The system number in the Slot table has already been updated with the F1 system number, and now needs to be updated with the F2 system number so that the information is presented correctly in iView. Another query on the System table must be done to update the Slot table. The logic behind it is that you must retrieve the F2 System based on the Equipid for the F1 system:

Select all SystemIDs from TMP\_SYSTEM where TMP\_SYSTEM.origEquip = TMP\_SYSTEM.termequip.

Update the Slot table with TMP\_SYSTEM.SysID where SLOT.SystemID = SYSTEM.SysID

 After completing the above for a SLOT row, if either CIRCUITID and/or SYSTEMID are populated, set T1STATUS = 1.

[0084] It is assumed in the foregoing that the 'mr' cables are added to the slot table for display, but can not be used for any sort of counting.

## 5. GRAPHICAL USER INTERFACE (GUI)

[0085] A significant aspect of the present invention is an inventory viewing (iView) tool which provides inventory and capacity information as it pertains to outside plant networks. iView consolidates information found in the LEIM and LEAD databases to provide a single source of information.

[0086] The GUI of the present invention preferably comprises five views which are shown in Figures 37-41. The naming convention for 4 of the views preferably is  $V_{wetrclli}_{tablename}$  where {wetrclli} is the LEIM Wire Center CLLI Code.

[0087] IView provides point and click functionality either in a Windows-like environment or through a web browser. Planners are then able to view Central Office or individual Remote Terminal information including:

- Location Information:
  - a. General (address, Alarm Wiring Figure AWF, when it was placed, etc.)
  - b. Mux Capacity (T1s available, T1s working, total T1s)
  - c. ADSL Capacity (available, working, total)
  - d. Individual pieces of equipment at the location
- Equipment Information (All fields from Equipment table in LEIM)
  - a. Equipment IDs
  - b. Bay, Unit
  - c. SCIDs, TIDs
  - d. HECI Codes
- Slot Information
- Circuit Information
- System Information
- Color-coded capacity indicators make it easier for a quick view to possible "trouble spots".
- For muxes, iView provides easy navigation to other nodes within a ring topology.
- iView also preferably incorporates pictures of individual Remote Terminals, including casements, cabinets, equipment and cards for equipment. Easy sorting of information is applicable by each of the field names.

[0088] When the program is first opened, a prompt asks the user to select a district (see Figure 2). This step provides information for setting up the link to the proper databases in a particular district. After selecting a district (or any time iView is opened, thereafter), an initial screen, as shown in Figure 42, is the graphical user interface (GUI) for iView.

#### Multiple Screens

[0089]

iView can also be viewed in multiple instances as shown in Figure 43. If different location information needs to be compared within a wire center -- or even different locations in different wire centers -- the menu items can be used to cascade the windows. On the menu, the user clicks on the menu item labeled *Window*, and next clicks on the menu item labeled *New Window*. Another instance of the iView GUI should open. The two instances of iView will tile according to the menu item chosen. If need be, iView can even be opened with a third (forth, fifth, and so on) instance.

## Initial Screen

[0090]

Referring to Figure 42, when first opening the application, on the left-hand side of the screen, a list of available Wire Centers (WC) in the selected district will be shown. Above that will be a legend for mux capacity information (explained later). To the right, various list boxes are shown which are explained in the following sections.

#### **Location Information**

[0100]

The user clicks on one of the RTs. The list boxes at the top and the list box on the right-hand side of the screen fill up with information. For ADSL and T1 information, the program takes a combination of all respective pieces of equipment. The list boxes at the top provide the following information:

[0103]

[0101] General Site Information - Clli, Address, Enclosure, CSA, Plat, Geocode,
Taxcode, Phone Number, Power, Powerout, AWF, Structure Date, Inventory Date,
Taper Code.

[0102] ADSL Information - ADSL capacity (Total amount of ADSL lines which can be provisioned at the site), ADSL working (Total ADSL lines currently working at the site), ADSL available (Total amount of ADSL lines available after calculating the capacity minus the working).

Mux Information-Total T1s working at the site, Additional T1s available (this number is based on how many T1s are available on the CO mux. In a ring topology, you can only have as many T1s as are available at the CO), and the Total T1 Capacity. See Figure 43.

## **Equipment Information**

[0104] In the main box in the screen there is a listing of individual pieces of equipment. The following information is available as indicated by the field names on the top of the list box:

[0105] Equipment, Category, Bay, (Bay) Unit, Product ID, Generic, Account,

Voltage, Low BitRate, High BitRate, TEO, Status, Install Date, Mode, Remarks,

SCID, Clei, EWO, Route, Settings, PG Pairs, Test Pairs. See Figure 44A.

[0106] If the user clicks on any one of these field names, the equipment will be sorted in ascending order for that particular field (e.g. click on the "category" field and all the equipment will be sorted in ascending order according to the type of equipment -- see Figure 44B).

## **Slot Information**

[0107]

While the equipment table is open, the slot information for any piece of equipment (if slot information exists) can be viewed by double-clicking on that equipment. For example, by double-clicking on one of the muxes at an RT, information about that particular mux will come up including: Equipment, Port, Card, Function, Cable, LoPair, HiPair, Circuit ID, System ID, Terminal, EWO, Status, Clei, Settings, Resistance, Rate, Max Lines, Frame Space Format, Line Code, Error Rate, Super Slot. Some of this information is in the slot table in LEIM, but other information (like Circuit and System ID) is not. In addition to a graphic view of the slot table, there is information about the circuits and systems working on that mux. Figure 45 shows this feature of the present invention.

## Color Codes

[0108]

Some of the locations have a colored background and some also have a "DSL" logo to the left with colored backgrounds. This is mux capacity and ADSL information. The legend shown in Figure 46 explains what each color means, whereby it is possible quickly gauge capacity. For instance, an RT may have a red background. This means 80 to 100 percent of the T1s at that RT are being used and action should be taken to alleviate the problem. The user may also be given the ability to modify the color codes according to his own preference.

[0109]

Another example may be that there is a "DSL" logo to the left of an RT with a cyan (light blue) background to it. The cyan indicates that anywhere between 21 and 40 percent of the ADSL being used. Essentially, the ADSL equipment is not nearing capacity.

## Navigating to Other Muxes

[0110]

Some added bit of functionality includes a quick navigation to any other mux within the either a point-to-point or ring topology. Right-clicking one of these muxes will bring up a menu listing all other muxes within that network. By highlighting a mux with the mouse and right-clicking on it, iView takes you to that location. Figure 47 illustrates this feature of the present invention.

## **Pictures**

[0111]

Another feature provided by iView is the ability to look at actual pictures of a site. These digitized photos have been incorporated into the setup program itself and allows the user to view different attributes about the site. In a preferred embodiment, there are photos of casements, cabinets, and individual pieces of equipment. A picture is loaded into the top right panel of the main screen shown in Figure 42. In a preferred implementation, it is possible to enlarge the picture for more clear viewing.

## 6. TIRKS MATCHING

[0112] To uniquely identify a device in TIRKS, the following pieces of data are required from LEIM.

- o Loc\_CLLI: the unique identifier for a location
- o Bay: the physical location on a 7 foot equipment rack

[0113] To uniquely identify a device in LEIM, one data element is required

o Equip ID: unique identifier in for a device

- [0114] The first step in connecting LEIM data to TIRKS data is to select the SCID, the LOC CLLI, and the Bay from LFACS. In iView, this data is stored in the following manner:
  - o SCID: stored with column name 'filter' in the IV\_EQUIPMENT table in lower case
  - LOC\_CLLI: stored with column name 'clli' in the IV\_LOCATION table as lower case. This data is found for a device by joining IV\_EQUIPMENT to IV\_LOCATION using the 'location' id' column
  - o BAY: stored as BAY in the IV EQUIPMENT table as lower case
- [0115] Next, use these three data elements to select the TIRKS data. The data is stored in CBM as follows:
  - o SCID: stored as 'SCID' in the CBM LOW SIDE table as upper case
  - LOC\_CLLI: stored as 'NODE' in the CBM\_LOW\_SIDE table in upper case
  - BAY: stored as 'EAST\_RACK' or 'WEST\_RACK' in the CBM\_NODES table.
     Found by joining the CBM\_LOW\_SIDE and CBM\_NODES tables using SCID and NODE

Sample Queries for wire center FTLDFLCY Gather LFACS data:

```
select a.equipid, a.bay, a.filter, b.clli, c.CIRCUITID, c.shelf, c.CABLE,
c.LOWPAIR, c.HIGHPAIR, c.SYSTEMID, c.SLOT
FROM iv_equipment a, iv_location b, iv_slot c
WHERE a.wctrclli = 'FTLDFLCY' and
a.category = 'mux' and
a.filter is not null and
a.LOCATION_ID = b.location_id and
a.equipment_id = c.equipment_id and
c.circuitid is not null and rownum <=500;</pre>
```

#### Select data from CBM:

```
select a.scid, a.node Loc_Clli, a.hcode, a.unit, a.cktid, a.act, a.frame,
a.bay, a.panel, a.jack, b.EAST_RACK,
b.west_rack, b.system, b.facility, b.act
from low_side a, nodes b
where a.scid in ('NE86CL','NE26BL','NE26CL') and a.node = 'FTLDFLCY' and
(b.east_rack in ('01141.00A','01141.00B',
```

```
'01141.00C', '01141.00D') or b.west_rack in ('01141.00A', '01141.00B', '01141.00C', '01141.00D')) and b.scid = a.scid and b.node = a.node and a.cktid is not null and rownum <=500;
```

[0116] The following process enters data into TIRKS based on the LFACS data to ensure that the data is consistent

- LCM determines what equipment to place
- o Hands this requirement for placing equipment to a designer
- The designer enters the information into LFACS or sends to a LFACS expert to enter into LFACS
- o The output from the process are forms to order plugs, place the device, and to tell the technicians what to connect
- MEC EIU is then run to feed the data to TIRKS
- [0117] To identify the slots on a MUX add the HCODE (HCCI) to the three data
  - o SCID

elements

- o LOC\_CLLI
- o BAY
- HCODE: identifies whether DS1 or DS3
- [0118] To identify the muldem or Circuit ID, add Unit to the four data elements
  - o SCID
  - o LOC CLLI
  - o BAY
  - o HCODE
  - o UNIT

[0119]

There is a need to match equipment data from CBM (source database is TIRKS) with equipment data from LEIM. The problem is that users currently have to log into both TIRKS, LEIM, and LEAD to pull usage information concerning a piece of equipment. Many users avoid using TIRKS, as it is notoriously difficult to use. Furthermore, by providing this data is an easy to use manner, then database clean up is more efficient.

[0120]

First the tool should match the pieces of equipment from each of the two systems. This is done by matching the CLLI (the Common Language Location Identifier as determined by Telcordia) and BAY location for each system. Once the equipment is matched, then the UNITs (in the form of Muldem, slot, port) for each piece of equipment are matched. Circuit information such as circuit identifier and status can then be matched for each database. Figure 48 demonstrates a particular application of this logic. The SCID (SONET Carrier IDentifier) is not required, but may be employed as desired.

#### 7. CROSSBOX MATCHING

[0121]

One of the most important and difficult devices to monitor is the feeder-distribution interface (FDI,) also known as a crossbox. Figure 1 demonstrates the location of the crossbox in the telephone network. The original crossbox arrangement was such that every "feeder cable" was capable of providing every type of service, or at most, feeder cable was conditioned such that there were two groups of feeder cable, each capable of providing certain types of service. The advent of DLC and its introduction into the telephone network has created a situation where multiple types of feeder cable feed the same crossbox.

[0122]

As DLC systems have improved over the years, the types of services which can be provided via these systems has been significantly expanded. Whereas the original capacity was 96 POTS (plain old telephone service) lines when served by 4 DS-1's. Today, the capacity is 96 POTS lines or some combination of POTS, coin operated lines, ISDN, or 56kb (among other services.) The capacity is determined by the types of cards (or plugs) available for that type of DLC system, they number of DS-1's feeding that system, and the means of connecting that system to the switch (universal, integrated TR-08, integrated TR-303.)

[0123]

As DLC systems have improved to allow more service types, demand from customers for those services has increased. All current reports for a crossbox list the number of pairs which feed that crossbox and the number which are spare.

Unfortunately, knowing the number of spare facilities at a crossbox does not tell an LCM what services can be provided and what services need more facilities. This tool provides a matrix as demonstrated in a simple form below:

	Service Type	Service Type	Service Type	Defectiv	Spare
	1	2	3	e	
Facility Type	a	e	f	g	h
Facility Type 2	b				j
Facility Type 3	С				k
Total Working	d				
Number of Circuits Which Can Be Provisioned	m				

[0125]

[0126]

[0127]

[0128]

[0129]

[0124] Facility Type is defined as a group of facilities with like transmission characteristics (capable of supporting the same types of services.) For example, all copper pairs which have no conditioning equipment will be grouped into one facility type. Universal DLC such as SLC96 (manufactured by ATT,) Series 5 (manufactured by Lucent Technologies,) and Fujitsu Digital Loop Carrier will be grouped into a separate facility type.

Service Type is defined as a types of service which require the same transmission characteristics. POTS service would be one service type. Special services such as 9kb, 16kb, 56kb, and 64kb, have very similar transmission characteristics, so they would be grouped to another Service Type.

Letters a, b, and c in the above figure represent the number of circuits of

Service Type 1 which are being served from each of the respective Facility Types.

Letter d represents the sum of a, b, and c. Letter m is determined by determining how
many services can be provisioned based on the number of spare (h, j, k) for each
Facility Type.

While the current design calls for extracting data from the LEAD module in LEIS, this tool can be modified to use data from other sources such as TIRKS.

This matrix should exist for every monitoring point in the network, including but not limited to crossboxes, DLC systems, and multiplexers. This tool can also be used for copper and fiber optic cables.

This matrix is typically updated on a monthly basis. As updates are received, previous month's data is stored so trends can be identified. A typical storage plan would call for twenty-four (24) months worth of data plus one month's data from

each of the previous three (3) years so that data exists for five (5) years total. (For example, data is created for month 1. As month 2 data is created, month 1 is stored. This continues through month 24. On month 25, data will exist for month 1 and months 3 through 24. On month 37, data will exist for month 1, month 13, and months 14-37.)

[0130]

Reports can then be created based on either the most current month or based on trends identified from the previous months' data. Scenarios can also be created and studied. One such scenario would allow the user to request a list of crossboxes that would receive a years worth of relief for a particular service type if the number of defects were reduced by 50 percent.

## **ASIP**

[0131]

There are some customers who have a multiplexer in or very near their building. Other customers are very close (less than 9000 feet) to a central office.

This situation allows the phone company to provision DS-1 service for that customer in a shorter time frame than would usually be required for DS-1 service. BellSouth has called this short-interval service ASIP.

[0132]

There are several steps associated with ASIP:

1) FAS catalogs addresses which qualify for ASIP service. On-premises multiplexers are determined through the following process: muxes are automatically presented to the LCM for validation. The LCM manually enterasthe address for those locations which are not served by an on-premises mux. BellSouth refers to this combination of an address and a particular service type (such as DS-1) as a service point.

- 2) For each service point, FAS confirms that the address information is in an acceptable BellSouth format.
- 3) The path from the service point to the central office is then determined. In the event of an on-premises multiplexer, this path is simple and automatically determined. In the event of a customer which is not provisioned via an on-premises mux, FAS will present the likely paths to the LCM who will then select the path(s) which should be monitored.
- 4) For each service point, FAS monitors the path(s) to determine if the number of services available via that path is above a set threshold. If so, then the service point is said to be on-net. If not, then the service point is said to be off-net.
- 5) An interface is made available to customer service representatives. A customer service representative is able to enter an address and determine if that address is on-net.

[0133]

The foregoing disclosure of the preferred embodiments of the present invention has been presented for purposes of illustration and description. It is not intended to be exhaustive or to limit the invention to the precise forms disclosed. Many variations and modifications of the embodiments described herein will be obvious to one of ordinary skill in the art in light of the above disclosure. The scope of the invention is to be defined only by the claims appended hereto, and by their equivalents.

[0134]

Further, in describing representative embodiments of the present invention, the specification may have presented the method and/or process of the present invention as a particular sequence of steps. However, to the extent that the method or

process does not rely on the particular order of steps set forth herein, the method or process should not be limited to the particular sequence of steps described. As one of ordinary skill in the art would appreciate, other sequences of steps may be possible. Therefore, the particular order of the steps set forth in the specification should not be construed as limitations on the claims. In addition, the claims directed to the method and/or process of the present invention should not be limited to the performance of their steps in the order written, and one skilled in the art can readily appreciate that the sequences may be varied and still remain within the spirit and scope of the present invention.